L*e*arner

From the PO │ Latest News

From the Army e-Learning PO

Welcome to the e-Learner. Our intent is to provide you the latest information on what's happening with Army e-Learning. The information this publication exemplifies is our strive to support the Soldier and DA Civilian by leveraging dL, implementing efficiencies in the training development community that make training easier and more effective.

 We are always looking for your comments and suggestions, not just about this publication, but about everything and anything having to do with dL training. We are here to serve YOU! Email pm.dls@us.army.mil with your input and inquiries. Enjoy reading the e-Learner!

Stanley C. Davis
Deputy PM, Distributed Learning System
Project Officer, Army e-Learning

Latest News!

Congratulations to Jackie Rustigian, 2007 Federal 100 Winner!

Jackie Rustigian, chief of the Army's human capital management division, expanded and improved the Army's e-learning program and put it on a sounder contractual footing. Under a new contract, the Army reduced its previous program costs by 10 percent and acquired 300 additional course titles. The e-learning program now enrolls more than 330,000 users who have access to 725,000 courses.

Those programs are critical to preparing the Army's best and brightest for executive positions, said Gary Winkler, principal director of the Army's Governance, Acquisition and Chief Knowledge Office.

Rustigian's "strong work ethic, strength of character and commitment to those she serves have been crucial to her success as a leader in human capital development," Winkler said.

Army e-Learning Honored by Industry Leader with Award for Performance Support Innovation!

DLS has been recognized for performance support innovation by SkillSoft PLC, a leading provider of e-learning and performance support solutions. SkillSoft announced their annual Perspectives Award winners on May 2, 2007 and Stanley Davis, Project Officer for Army e-Learning, was recognized for outstanding performance support innovation. Each year, SkillSoft honors companies, government agencies and learning institutions for their work and innovation in e-Learning.

Army e-Learning "truly showcases integrated learning and performance support solutions that deliver maximum benefit to the enterprise," said Chuck Moran, President and CEO of SkillSoft. "By implementing the right mix of innovative tools and learning techniques, [Army e-Learning] has established a best-in-class learning environment that not only assists in the development of the workforce, but closely aligns learning with their strategic priorities and objectives."
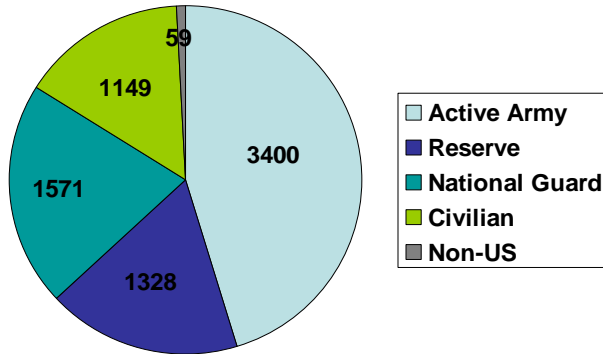
Skillsoft Acquisition of NETg

The SkillSoft acquisition of NETg is now complete. This event brings together two great companies in e-learning to form a new organization focused on providing innovative learning solutions to a global customer base.

Skillsoft courseware offering will be expanded by approximately 1,000 titles from NETg. These courses will be made available in separate collections targeted at IT, business skills, desktop and compliance learning needs. We will also be adding a collection of courses focused on the needs of small businesses and consumers.

SkillSoft will also be incorporating the NETg virtual instructor-led training solutions under the name of SkillSoft Live Learning™. This offering, will expand our ability to serve customers for whom instructor-led training is an important component of their training programs. Both integration efforts are expected to be completed in SkillSoft's third quarter of FY08.

Click here to see the full press release

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Enrollment Roll-Up | Feature Article

Enrollment Roll-Up for May 2007

Pie chart legend:
- Active Army — 3400
- Reserve — 1328
- National Guard — 1571
- Civilian — 1149
- Non-US — 59

Enrollments in Apr: 7,507
Total Army Users to date: 450,738

Course Utilization	May 07	Total FY07
Total # of Courses Accessed	46,159	509,920
Total # of Courses Completed	30,007	279,652
Enlisted	17,582	118,448
Warrant Officer	600	3,298
Officer	2,426	20,429
Civilian	9,399	137,477

Top 10 Courses	Accessed	Completed
The No Fear Act	101,833	96,329
US Army Information Assurance Awareness	26,777	20, 979
Rosetta Stone Spanish (Lat Am) Unit 01	33,154	10,077
Windows XP: Fundamentals	10,733	9,224
Encryption Technologies	10,580	8,791
Operating Systems and TCP/IP	12,503	8,773
TCP/IP	9,453	8,150
Planning and Implementing an Active Directory Infrastructure	8,765	7,564
IP Addressing and Routing	8,737	7,481
Firewalls and VPNs	8,130	7,308

Feature Article

Army e-Learning Custom Learning Paths

Through Army e-Learning, DLS is providing a critical training service in the form of custom curricula for Soldiers, civilians and cadets. By developing custom learning paths for units' or organizations' core competencies, users are receiving the training and education they require.

"When programs come to us requesting a specific custom curriculum, we're able to prepare them for missions and/or deployment," said Army e-Learning Project Officer, Stan Davis. "In three to five days, we can develop a custom learning path. We currently have 38 organizations operating paths and we're starting to see requests come in more frequently."

One of those requests came from the Army's Assistant G-1 for Civilian Personnel Field Operations Division (formerly known as Civilian Human Resource Agency) in 2005. In need of   tactical direction, FOD requested Army e-Learning put together a custom learning path for its National Security Personnel System (NSPS) core competency training. A custom curriculum was necessary in preparing for the gradual conversion of Army civilians to NSPS, a new civilian human resources system in the Department of Defense.

"Army e-Learning made it easier for us to provide employees with specific training materials that can help them before, during, and after the conversion to NSPS," said Bob Cronin, a human resources specialist in the FOD. "The program not only   analyzed our competencies and recommended specific courses; they provided us with a real-time view of the progress we were making."

Army e-Learning offers a number of courses available in the Army's NSPS Core Competency Learning Path to include "Managing through the Change" for supervisors, and "Being Prepared for Change" for employees. As of February 18, 2007, roughly 16,000 Army civilians have successfully converted to NSPS, and the courses offered by Army e-Learning have helped employees and managers in the successful conversions.

"Our users continue to benefit from the innovative program," said Cronin. I would encourage any Army organization with a training mission to look at Army e-Learning closely. It's a no-brainer."

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New Course Releases

New Course Releases

Business Skills Library

Business Strategy and Operations
Operations Curriculum
- Six Sigma: Champion Training
    - o Six Sigma Process Improvement
    - o Managing and Deploying Six Sigma
Strategic Planning Curriculum
- Moving From an Operational Manager to a Strategic Thinker
    - o Thinking Strategically
    - o Sustaining Competitive Advantage

Management and Leadership
Management Curriculum
- Advanced Management Skills
    - o Managing in a Global Business Environment
    - o Managing Upward Relationships
    - o Managing Cross-Functions
    - o Managing Managers
    - o Managing For High Performance

Project Effectiveness
Project Management Curriculum
- Program Management (PMI Standard-aligned)
    - o Introduction to Program Management
    - o Program Management Processes and the Initiating Process Group
    - o The Execution Process Group
    - o Program Lifecycle and Organization
    - o Monitoring, Controlling, and Closing Programs
- Portfolio Management (PMI® Standard-aligned)
    - o Introduction to Portfolio Management
    - o Portfolio Management Processes and the Organization
    - o Portfolio Management Processes

Sales and Customer Facing Skills
Industry Foundations
- Industry Overviews 2006
    - o The Retail Industry Overview 2.0
    - o The Telecommunications Industry Overview 2.0
    - o The Automotive Industry Overview 2.0
    - o The Pharmaceutical Industry Overview 2.0
    - o The Food and Beverage Industry Overview 2.0
    - o The Banking Industry Overview 2.0
    - o The Manufacturing Industry Overview 2.0
    - o The Telecommunications Industry Overview 2.0

Information Technology Library

Software Development
Microsoft.NET Software Development Tools
- Microsoft Visual Studio 2005 and the .NET Framework 2.0: An Introduction
    - o Visual Studio 2005 and the .NET Framework 2.0
- Microsoft .NET Framework 2.0: Developing Windows-based Client Applications with Visual Basic 2005
    - o Windows Forms Creation and Configuration with Visual Basic 2005
    - o Data Integration, Database Environments, and XML Handling with Visual Basic 2005
    - o Windows Forms Controls and Usability with Visual Basic 2005
    - o Asynchronous Programming and Deployment with Visual Basic 2005
- Microsoft .NET Framework 2.0: Application Development Foundation with C# 2005
    - o C# 2005: Serialization and I/O
    - o C# 2005: Security
    - o C# 2005: Threading, Service Processing, and Application Domains
    - o C# 2005: Diagnostics and Management
    - o C# 2005: System Types and Collections
    - o C# 2005: Customized Programming
- Microsoft .NET Framework 2.0: Developing Web-based Client Applications with C# 2005 and ASP.NET 2.0
    - o Web-form Creation with C# 2005 and ASP.NET 2.0
    - o Custom Controls and Security with C# 2005 and ASP.NET 2.0
    - o Data Integration with C# 2005 and ASP.NET 2.0
    - o Web-application Deployment, Optimization, and Customization with C# 2005 and ASP.NET 2.0
    - o XML and Mobile Web Applications with C# 2005 and ASP.NET 2.0

Test Preps
- TestPrep 70-526 VB - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development
- TestPrep 70-526 C# - TS: Microsoft .NET Framework 2.0 - Windows-Based Client Development

New Course Releases

Information Technology Library (cont)

Operating Systems and Server Technologies

Express Guides

- Oracle Express Guide Series
  - o Oracle Database 10g: Administration Workshop I R2 Express Guide

CompTIA A+

- CompTIA A+ 2006 Essentials
  - o Personal Computer Components
  - o Laptop Components, Peripherals, and Networks

Microsoft Windows Vista

- Microsoft Windows Vista: New Features for End Users
  - o Windows Vista User Experience
  - o Windows Vista Security and Performance Improvements

Mentoring Assets

- Mentoring 220-602 A+ IT Technician

Test Preps

- 220-601 A+ Essentials
- TestPrep 220-602 A+ IT Technician

Internet and Network Technologies

Express Guides

- Cisco Express Guide Series
  - o Implementing Cisco Voice Gateways and Gatekeepers v2.0 (Exam 642-453) Express Guide
  - o Designing for Cisco Internet Solutions 2.0 (Exam 640-863) Express Guide
  - o Securing Networks with Cisco Routers and Switches v2.0 (Exam 642-503) Express Guide

Cisco

- BCMSN 3.0: Building Cisco Multilayer Switched Networks
  - o Cisco BCMSN 3.0: Implementing Trunks and the Virtual Trunking Protocol (VTP)
  - o Cisco BCMSN 3.0: Implementing Spanning Tree
  - o Cisco BCMSN 3.0: Implementing High Availability In a Campus Environment
  - o Cisco BCMSN 3.0: Configuring and Implementing WLANs
  - o Cisco BCMSN 3.0: Configuring Campus Switches to Support Voice
  - o Cisco BCMSN 3.0: Mitigating Service Loss and Data Theft

Cisco

- BSCI 3.0: Building Scalable Cisco Internetworks
  - o Cisco BSCI 3.0: Configuring EIGRP
  - o Cisco BSCI 3.0: EIGRP Options, Authentication, and Issues
  - o Cisco BSCI 3.0: Configuring Simple Elements of OSPF
  - o Cisco BSCI 3.0: Tuning OSPF Configurations
  - o Cisco BSCI 3.0: Configuring Advanced Elements of OSPF
  - o Cisco BSCI 3.0: The IS-IS Protocol
  - o Cisco BSCI 3.0: Manipulating Routing Updates
  - o Cisco BSCI 3.0: Tuning BGP Implementations
  - o Cisco BSCI 3.0: Implementing Multicast
  - o Cisco BSCI 3.0: Implementing IPv6
  - o Cisco BSCI 3.0: BGP for Enterprise ISP Connectivity
- ISCW 1.0: Implementing Secure Converged Wide Area Networks
  - o Cisco ISCW 1.0: Network Connectivity
  - o Cisco ISCW 1.0: Frame Mode MPLS Implementation
  - o Cisco ISCW 1.0: IPSec VPNs
  - o Cisco ISCW 1.0: IPSec VPN Configuration
  - o Cisco ISCW 1.0: Configuring Cisco Easy VPN
  - o Cisco ISCW 1.0: Mitigating Network Attacks and Disabling Unused Services
  - o Cisco ISCW 1.0: Securing Routers, Administrative Access, and Access Lists
  - o Cisco ISCW 1.0: Securing Management Features and AAA
  - o Cisco ISCW 1.0: IOS Firewalls and IOS IPS
- ONT 1.0: Optimizing Converged Cisco Networks
  - o Cisco ONT 1.0: Network Requirements and Introduction to VoIP
  - o Cisco ONT 1.0: Supporting VoIP
  - o Cisco ONT 1.0: IP QoS and its Implementation
  - o Cisco ONT 1.0: Classification and Marking
  - o Cisco ONT 1.0: Queuing
  - o Cisco ONT 1.0: TCP and QoS Traffic Management and Mechanisms
  - o Cisco ONT 1.0: AutoQoS
  - o Cisco ONT 1.0: Wireless Implementations

New Course Releases

Information Technology Library (cont)

Mentoring Assets
- Mentoring 642-825 Implementing Secure Converged Wide Area Networks (ISCW)
- Mentoring 642-845 Optimized Converged Cisco Networks (ONT)

Test Preps
- E20-001 Storage Technology Foundations
- 642-812 Building Converged Cisco Multilayer Switched Networks (BCMSN)

Enterprise Database Systems

Oracle 10g
- Oracle Database 10g: Administration Workshop I Release 2
  - o Oracle Database 10g: Creating Databases Release 2
  - o Oracle Database 10g: The SQL*Loader and PL/SQL Release 2
  - o Oracle Database 10g: Managing Undo Data and Lock Conflicts Release 2

Microsoft SQL Server 2005
- Microsoft SQL Server 2005: Infrastructure Design
  - o Designing a Database Server Data Recovery Solution for SQL Server 2005
- Microsoft SQL Server 2005: Database Maintenance
  - o Optimizing a Database Data Recovery Plan for SQL Server 2005
  - o Monitoring and Maintaining a Database in SQL Server 2005
  - o Managing Data Between Servers and Databases
  - o Managing and Maintaining Database Security in SQL Server 2005
  - o Managing Database Data in a SQL Server 2005 Environment

Web Design

Macromedia
- Macromedia Dreamweaver 8: Website Development
  - o Creating Interactive Web Pages in Dreamweaver 8
  - o Working with Cascading Style Sheets in Dreamweaver 8
  - o Site Testing and Maintenance in Dreamweaver 8

IT Business
Project Management Curriculum
- Program Management (PMI Standard-aligned)
  - o Introduction to Program Management
  - o The Execution Process Group
  - o Program Lifecycle and Organization
  - o Monitoring, Controlling, and Closing Programs
  - o Program Management Processes and the Initiating Process Group
- Portfolio Management (PMI® Standard-aligned)
  - o Introduction to Portfolio Management
  - o Portfolio Management Processes and the Organization
  - o Portfolio Management Processes

Information Technology End User Library

Desktop Computer Skills

Microsoft Office 2007
- Microsoft Office 2007: New Features
  - o New Features for End Users in Microsoft Office 2007
  - o Microsoft Office Excel, PowerPoint, and Outlook 2007
  - o Microsoft Access 2007 and Microsoft Publisher 2007
  - o Sharing and Collaboration in Microsoft Office Enterprise 2007

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Soldier's Corner

Soldier's Corner

At home, work or deployed, Army e-Learning offers the flexibility to take courses when your schedule permits!

Top 10 Things to Love about Army e-Learning

1. Over 2,600 courses in Information Technology (IT), Business, and Leadership Skills
2. 30 Rosetta Stone foreign language courses
3. Available 24x7 at no charge to the individual or unit
4. Authorized for all Active Army, National Guard, Reservists, ROTC and DA Employees
5. Promotion Points – enlisted personnel
6. Continuous Learning Points for DA civilians
7. College Credit
8. Retirements Points for Reservist
9. IT and other Certification Preparation
10. Personal Mentoring for IT Certifications

College Credit, Certifications and More

Recently Added Mentored Content

- 642-901 Building Scalable Cisco Internetworks (BSCI)

In Development: Mentoring and TestPrep

- 220-603 A+ Remote Support Technician
- Word 2007
- 642-825 Implementing Secure Converged WANs (ISCW)
- 70-443 Designing a Database Server Infrastructure by Using Microsoft SQL Server 2005

Retired: Mentoring and TestPrep

- 642-801 Building Scalable Cisco Internetworks (BSCI)
- 642-811 Building Cisco Multilayer Switched Networks (BCMSN)
- 642-821 Building Cisco Remote Access Networks (BCRAN)
- 642-831 Cisco Internetwork Troubleshooting (CIT)
- 642-502 Securing Networks with Cisco Routers and Switches (SNRS)
- 640-861 Designing for Cisco Internetwork Solutions (DESGN)

Contact eholloran@skillsoft.com with any questions regarding Mentoring and/or TestPrep.

Q&A

Q. **With the release today of Vista and Office 2007, what is Army e-Learning's plan to support this version?**

A. Army e-Learning has announced its development plans in the quarterly Content Development Roadmap (November 2006 is most current) and it shows a planned release in January 2007 for two series: Microsoft Windows Vista: New Features (2 courses) and Microsoft Office 2007: New Features (4 courses). It also shows that current plans are to begin the release of in-depth courses in July. We suggest you watch for the February edition of the Roadmap for updates to the plan. With so many certifications being updates plus new content being addressed, this is an ever changing world.

Soldier's Corner | Upcoming Conferences

Q. What are the plans to address the new Microsoft Certification exams and keep up to date?

A. As has been our history, Army e-Learning has announced intentions to remain current with the major certifications for Microsoft, Cisco, and Oracle as well as several others. We are currently mentoring about 100 certification exams and several are under development. New exams for Microsoft will include:

- 70-431: TS: Microsoft® SQL Server™ 2005 – Implementation and Maintenance
- 70-443: PRO: Designing a Database Server Infrastructure by Using Microsoft® SQL Server™ 2005
- 70-444: PRO: Optimizing and Maintaining a Database Administration Solution by Using Microsoft® SQL Server™ 2005
- 70-526: TS: Microsoft® .NET Framework 2.0 - Windows®-Based Client Development
- 70-528: TS: Microsoft® .NET Framework 2.0 – Web-Based Client Development
- 70-529: TS: Microsoft® .NET Framework 2.0 – Distributed Application Development
- 70-536: TS: Microsoft® .NET Framework 2.0 – Application Development Foundation

Q. After I retire or ETS from the service is there a way to be able to access the Army e-Learning courses?

A. Yes, SkillSoft, the Army e-Learner vendor, offers a discounted subscription for retirees, veterans, spouses, and contractors with access to the courses, mentoring and Books24x7. Information is available by email from govport@skillsoft.com.

Special Reduced pricing for Military Retirees, Contractors, Veterans and Family Members (additional discounts for groups of 5 or more)

- Full access to the SkillSoft Information Technology and Business e-Learning Libraries are available for all qualified individuals.
- Subscriptions may include the Referenceware collections of ITPro, BusinessPro, and OfficeEssentials.
- Special Desktop curricula and OfficeEsentails for family member groups.

For more information email: govport@skillsoft.com

Upcoming Conferences

ACT Management of Change Conference

Jun 3-5 | Richmond, VA | www.actgov.org

ASTD International Conference and Expo

Jun 3-6 | Atlanta, GA | www.astd.org

AGAUS Spring Conference

Jun 4-9 | Anchorage, NY | www.agaus.org

3rd Annual Innovations in e-Learning Symposium

Jun 5-7 | Fairfax, VA | http://innovationsinelearning.gmu.edu

TechNet International 2007

Jun 5-7 | Washington, DC | www.afcea.org

EDUCAUSE Southeast Regional Conference 2007

Jun 11-13 | Atlanta, GA | www.educause.edu

US Census Bureau Security Awareness Day

Jun 14 | Suitland, MD | www.fbcinc.com

Government Health IT 2007

Jun 14-15 | Washington, DC | www.e-gov.com

Systems and Software Technology Conference

Jun 18-21 | Tampa, FL | www.sstc-online.org

Transformation Warfare 2007

Jun 19-21 | Virginia Beach, VA | www.afcea.org

8th Annual IEEE SMC Information Assurance Workshop

Jun 20-22 | US Military Academy | www.itoc.usma.edu/workshop

5th International Conference on Education and Information Systems Technologies and Applications (EISTA)

Jul 12-15 | Orlando, FL | www.conf-info.org/eista06

Workforce Innovations 2007

Jul 17-19 | Kansas City, KS | www.workforceinnovations.org

AFCEA TechNet Mid-America

Jul 30 – Aug 1 | Collinsville, IL | www.technologyforums.com

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Upcoming Conferences | Links

Federal Information Security Conference (FISC)

Aug 1-2 | Colorado Springs, CO | www.fbcinc.com

Enlisted Association of the National Guard of the US

Aug 11-15 | Oklahoma City, OK | www.eangus.org

Air Force ITC

Aug 13-15 | Montgomery, AL | http://afitc2007.gunter.af.mil

LandWarNet Conference 2007

Aug 21-23 | Fort Lauderdale, FL | www.afcea.org

Washington Interactive Technologies Conference

Aug 22-24 | Arlington, VA | www.salt.org

National Guard Association of the US

Aug 25-27 | San Juan, PR | www.ngaus.org

Enterprise Architecture 2007

Sep 5-7 | Washington, DC | www.e-gov.com

GTC East 2007

Sep 24-27 | Albany, NY | www.govtech.net

Redstone Arsenal Information Assurance Conference

Sep 25-26 | Huntsville, AL | www.technologyforums.com

Links

Technical Assistance with Registration, Login, Password or Army e-Learning Contract Management

- army.elearning@us.army.mil (703-806-4907 or 3291, DSN 656-4907 or 3291)

ATRRS Issues

- www.atrrs.army.mil/help or call 703-695-2060 (DSN 225-2060)

AKO Issues

- Access the web site FAQs/Help at www.us.army.mil, or call 1-877-256-8737 (DSN 654-4357)

Downloading or Accessing Courseware

- Downloading or accessing courseware contact SkillSoft at 1-866-562-4777 or email: skillport_armyelearning@skillsoft.com

Program Specific

- Army Distributed Learning System www.dls.army.mil or pm.dls@us.army.mil
- Army e-Learning www.us.army.mil select Self-Service > My Education > Army e-Learning > Link to Register or pm.dls@us.army.mil
- SkillSoft customer assistance (*other than registration and password)* email Army@skillsoft.com (Attn: Chuck Schluter)